

Feel good
about
payments.

Simple.
Seamless.
Secure.

About IPRC

Our value proposition is the monitoring of ATMs, the optimisation of their cash supply, as well as the supervision of electronic payment fraud.

Supervision

We know that ATMs are a vital part of the way customers transact in the banking system, and we work towards making this touch point their greatest experience.

Security

With the global shift to electronic payments, fraud appears as a real threat. For this reason, we protect your customers' assets, ensuring the delivery of a reliable security system.

Support

We are convinced that customer support is essential to the loyalty of your customers, who thus perceive the added value of your services. Therefore, we actively and effectively support them, guaranteeing positive reviews and brand image.

IPRC TODAY

7000

Monitored ATMs

+15M

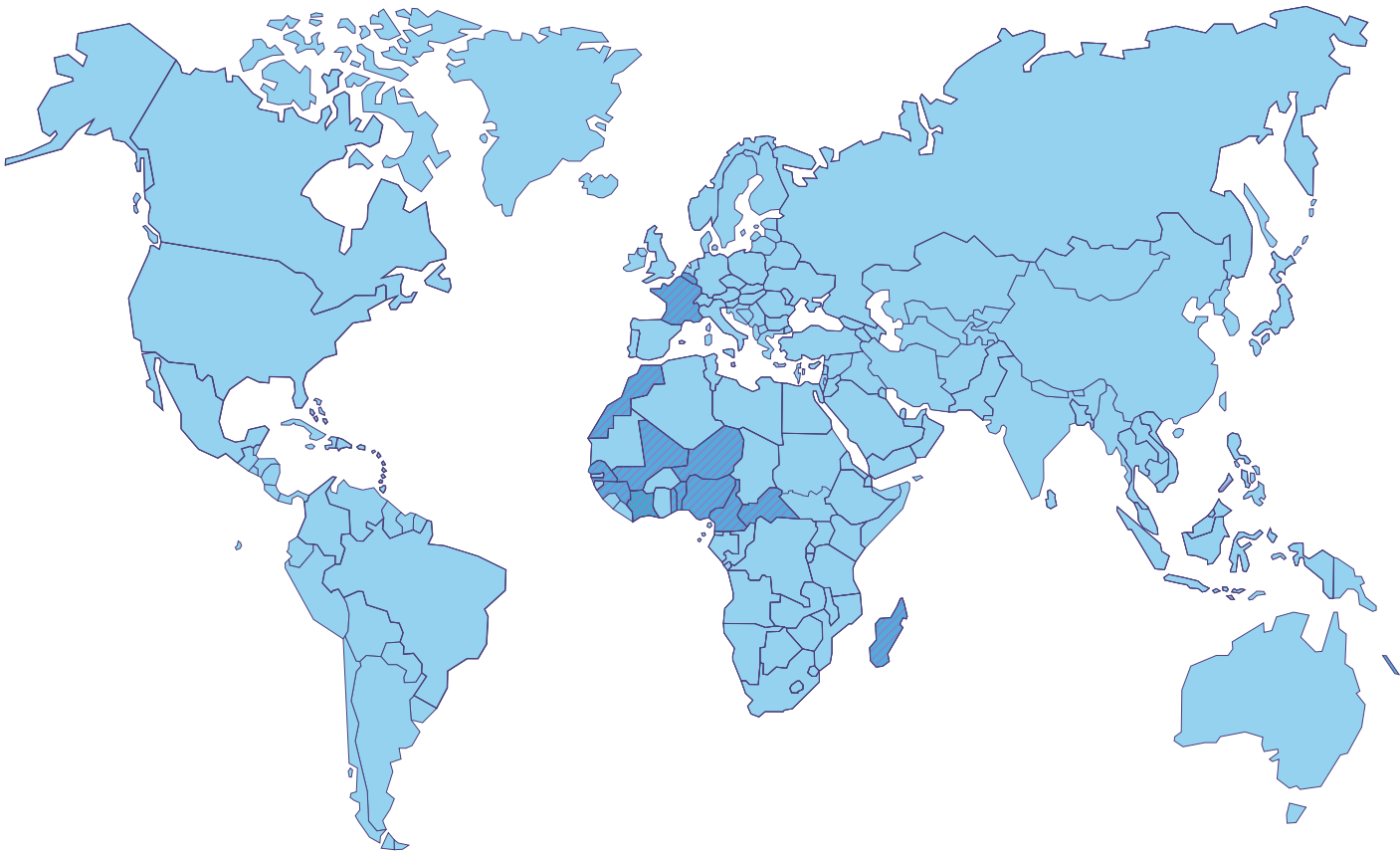
Monitored Cards

+40

Financial Institutions

+17

Countries



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ATM Monitoring Services

ATM Monitoring Services

IPRC, subsidiary of HPS group, has developed its skills and expertise in the field of ATM supervision to support today's largest banks and ATM operators and provide them with a significant competitive advantage, which is the availability and efficiency of their ATM fleet.

The service provides real-time analysis of ATM status, cash and consumable levels, and based on the business rules defined, generates alerts, warnings and information for proactive management of the ATMs.

IPRC has set up incident management processes with clear steps from receiving the alert to the closure of the case.



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ATM Cash Management

I-Vision
Cash Forecasting

Anticipate and optimise your ATM cash flow with the solution I-Vision Cash Forecasting



- Manage available funds
- Optimise interest on dormant cash
- Optimise the cost of cash transport
- Predict consumption needs
- Calculate the cost of procurement

Cash Forecasting: a Plug & Play solution

Key features of I-Vision
Cash Forecasting

01

Estimated cash volume

Prediction of cash consumption of an ATM. Estimation of the correct amount of cash supplies.

02

ATM supply prediction

Estimation of the optimal procurement date. Consideration and detection of elements that may influence the overconsumption or underconsumption of ATM cash.

03

Cost estimate

Calculation of the cost of the least expensive supply scenario for the bank.

04

Integration

Easy integration into any information system with an average implementation time of 15 days. This module has webservices interacting with HPS' solution: PowerCARD

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Supervision of payment fraud and wallet fraud

Proactively protect your customers' assets with fraud monitoring solutions

Fraud remains an endless threat to our industry. IPRC can detect fraud cases at a very early stage and propagate safety actions throughout their customers 24/7. This is supported by our multi-channel monitoring system (cards, wallets, and e-banking), and the development of our competence center, composed of experts on the lookout for latest fraud techniques.

By monitoring 45% of the Moroccan electronic money flow, and around 15 millions of cards, we are preventing fraud losses worth millions of dirhams per year.



Diagnosis

Audit of the fraud management back office of financial institutions



Build

Assistance in the implementation of fraud detection rules.

Implementation and optimisation of fraud management processes based on best practices.



Operations

Analysis of electronic payment activity by a fraud detection experts team 24/7.

Continuous improvement and tuning of fraud rules.

Activity reporting.

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Customer
Support

Build strong quality customer relationships and outsourced support 24/7

Establishing good and long-lasting customer relationships is a key concern for many financial institutions. With IPRC, you can outsource your customer service to a specialised actor and guarantee quality customer relationships, customer retention, and great added value to your services.

We adapt to your type of need: card opposition center, electronic payment support service, merchant support service (POS).





WE ARE IPRC

Created in 2009 in Casablanca, the largest economic hub in North Africa, IPRC joined the HPS Group in 2021.

IPRC specialises in the remote management and supervision of IT operations around payment systems on a 24/7 basis and offers modular services to its customers.

IPRC registers several years of experience in the IT industry, as well as in the financial sector, providing enough experience to deliver the best added value to its customers.

Today, IPRC has a detailed knowledge of the remote management and outsourcing models, and is proud of delivering services across 17 countries, for more than 40 financial institutions and 10 years loyal customers!



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